Moodle Upgrade Request Checklist

Note: The latest version of Moodle tested and supported by Wisenet is Moodle 3.9. Click here to read more about Moodle versions.

Instructions on How to Use this Checklist

This checklist has **three** parts: a **Browser Support Check** section, a **Plugin Compatibility Check** section, and a **Theme Compatibility Check** section. All sections are mandatory.

- Please **fill** in all required information before you submit a Moodle Upgrade Request and **attach** the completed checklist in your **Support Ticket**.

Browser Support Check

Q1. What is your current Moodle version?

*(The version of Moodle which your site is using can be found if you log in as an administrator and go to **Site administration > Notifications**.)*

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Q2. Have you completed a Browser support check?

(A Browser Support Check is the process of checking that your Browsers are up to date with the Moodle version you would like to upgrade to. Moodle is compatible with any standard compliant web browser and for best experience and optimum security, it is recommended that you keep your browser up to date.)

☐ Yes   ☐ No

Q3. Which main Browser(s) to you use for Moodle?

☐ Chrome   ☐ Firefox   ☐ Internet Explorer   ☐ Microsoft Edge   ☐ Safari

Plugin Compatibility Check

You are required to complete your own compatibility check for any plugins that you have installed on your Moodle site. You can view a list of Moodle plugin types here, or simply navigate to **Site Administration > Plugins** to review and upgrade plugins accordingly.

Plugins that are not compatible will prevent the upgrade to happen, and if that is the case, you can decide to either, delete the plugin if no longer required, or contact the plugin developers to upgrade the plugin version to be compatible with the latest Moodle version.

Use this section below to list down all the plugins (if any) that you would like to be deleted.

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Theme Compatibility Check

You are responsible to check if your current Moodle theme will be compatible with the Moodle upgrade. You can view your Moodle theme by navigating to

Site Administration > Appearance > Theme.

If your current Theme is not compatible and you would like to change theme to one that is compatible, please provide details of your new chosen theme below.

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Acknowledgment

I acknowledge that all testings were performed as required and all information provided are correct.

Name & Signature:_____Date:_____