TCSI Transition Process

Get to Know Us

Ash
Product Specialist

Alister
Business Innovation Manager

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Know the Zoom control panel

Q&A
- Use the 'Q&A' to type in your questions

- Click on the 'Raise hand' option to raise your hand and ask a question

- Click on 'Chat' to chat with other participants

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What is TCSI?

1. TCSI stands for Tertiary Collection of Student Information
2. A new solution for training providers to supply student data to the government for VSL and HE
3. TCSI replaces HEPCAT
4. Continuous streaming of data to TCSI via API and/or manual uploads
   - Monitor streaming

TCSI Implementation Phases

1. Add/Modify fields in Wisenet to meet TCSI data collection requirements - *Done*

2. Connected App for PRODA (used to connect to TCSI) - *Done*

3. Build TCSI integration to streamline the reporting of student data to TCSI - *Done*

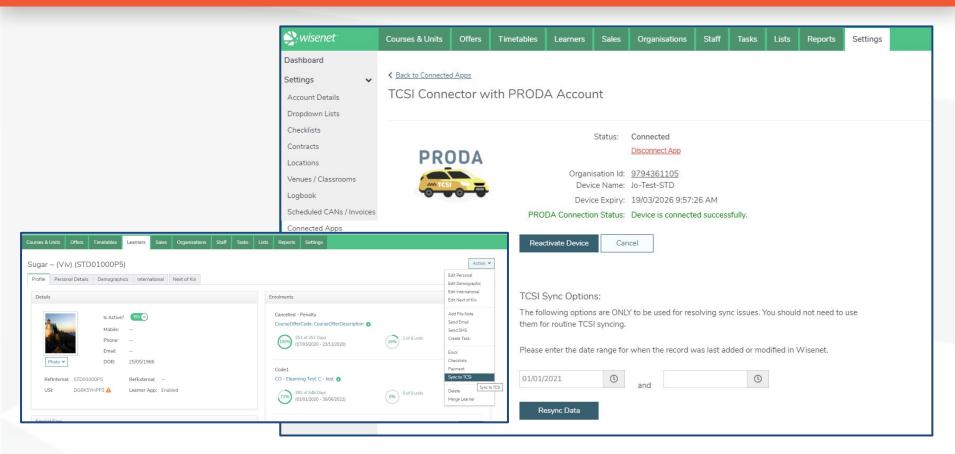4. Transition customers to TCSI - *IN PROGRESS*

How TCSI Integration works?

- Wisenet has designed the TCSI data sync to automatically syncs your VSL and HE data to TCSI

- The sync process occurs nightly and detects any relevant TCSI data changes that occurred during the past 24 hours.

- There are also 2 manual data sync options for TCSI:

  - Sync a specific Learner record including TCSI Enrolments

    - Used when a change is made to a Learner or their Enrolment and needs immediate syncing

  - Resync any records changed within a desired date period

    - When many changes have been made or PRODA was disconnected
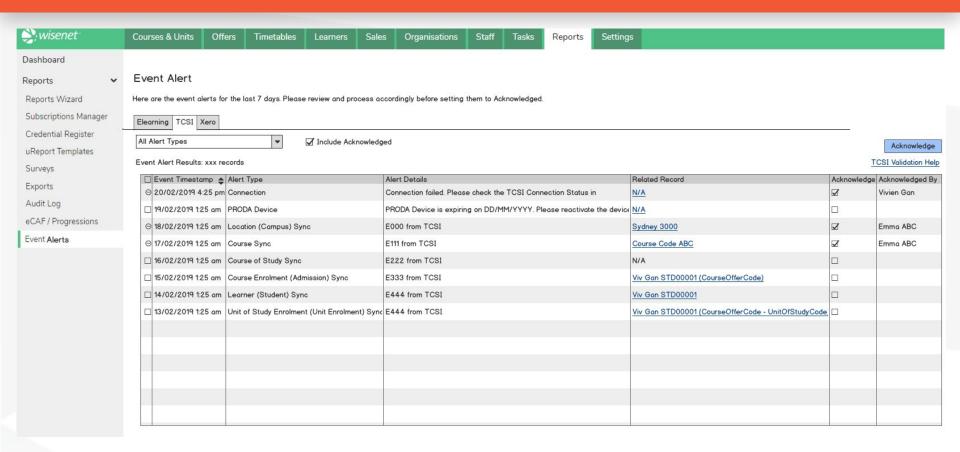
Data Sync Options

What do I need to do for TCSI?

- Ensure that all TCSI records have the correct data collected
- The sync process will detect if there are data issues
- These issues will be raised in a *NEW* Event Alerts feature
- This will outline what issue prevented the record from syncing
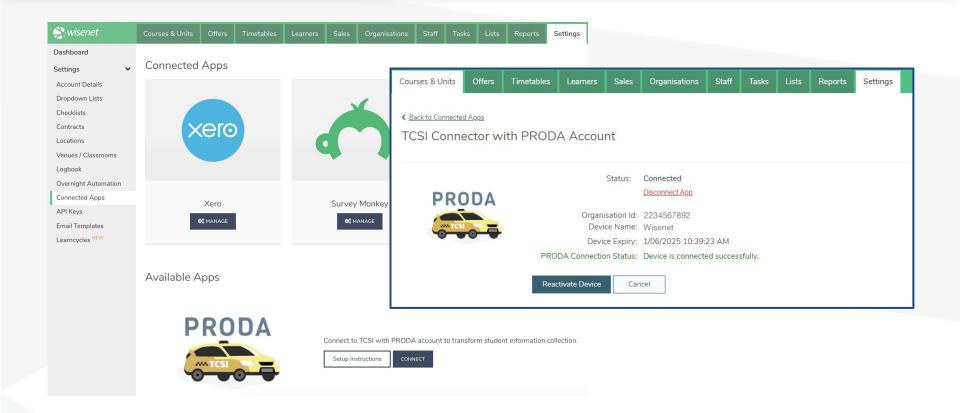- You will need to resolve the data issue and let the data resync

TCSI Event Alerts

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| Courses & Units | Offers | Timetables | Learners | Sales | Organisations | Staff | Tasks | Reports | Settings |

Dashboard

Reports ▾

- Reports Wizard
- Subscriptions Manager
- Credential Register
- uReport Templates
- Surveys
- Exports
- Audit Log
- eCAF / Progressions
- **Event Alerts**

Event Alert

Here are the event alerts for the last 7 days. Please review and process accordingly before setting them to Acknowledged.

[Elearning | TCSI | Xero]

All Alert Types ▾   ☑ Include Acknowledged

Acknowledge

Event Alert Results: xxx records

TCSI Validation Help

☐	Event Timestamp ▲	Alert Type	Alert Details	Related Record	Acknowledge	Acknowledged By
⊖	20/02/2019 4:25 pm	Connection	Connection failed. Please check the TCSI Connection Status in	N/A	☑	Vivien Gan
☐	19/02/2019 1:25 am	PRODA Device	PRODA Device is expiring on DD/MM/YYYY. Please reactivate the device	N/A	☐	
⊖	18/02/2019 1:25 am	Location (Campus) Sync	E000 from TCSI	Sydney 3000	☑	Emma ABC
⊖	17/02/2019 1:25 am	Course Sync	E111 from TCSI	Course Code ABC	☑	Emma ABC
☐	16/02/2019 1:25 am	Course of Study Sync	E222 from TCSI	N/A	☐	
☐	15/02/2019 1:25 am	Course Enrolment (Admission) Sync	E333 from TCSI	Viv Gan STD00001 (CourseOfferCode)	☐	
☐	14/02/2019 1:25 am	Learner (Student) Sync	E444 from TCSI	Viv Gan STD00001	☐	
☐	13/02/2019 1:25 am	Unit of Study Enrolment (Unit Enrolment) Sync	E444 from TCSI	Viv Gan STD00001 (CourseOfferCode - UnitOfStudyCode,	☐	

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TCSI File Guidelines

Resources

Feature: TCSI

TCSI

Getting Started:

Introducing TCSI

Set Up:

How to Set Up PRODA Integration

How to Transition to TCSI

Manage:

How TCSI Integration works

TCSI File Guidelines

TCSI Validation

TCSI Reporting Requirements

TCSI Provider Transition Checklist

Related Articles:

VSL

TCSI File Guidelines

This article is a work in progress while we finalise the TCS

In time we will outline the logic used to report data in each

Disclaimer

The information provided is based on our interpr
concerns or suggestions please contact us.

The quickest way to find what you are looking fo
top of each column.

Refer to our article to learn more about the TCS

The TCSI File Mapping lists the Elements reported to TCS

The official **Element Specification** is available on the HEI

Element Number	Element Name	TCSI File	Wise

E310	Course of Study Type	Course of Study	Course Type	Settings > Dropdowns	N	Y	New field
E327	Basis for Admission code	Course Admission	Admission Basis	Learner > Demographics	Y	Y	New field
E337	Work Experience In Industry Code	Unit Enrolment	Work Experience Indicator	Course Offer > UoS	N	Y	New field
E350	Course of Study Load	Course of Study	Total Course EFTS	Settings > Dropdowns	N	Y	New field
E394	Course of Study Name	Course of Study	Course of Study Description	Course	N	Y	New field
E446	Remission Reason Code	Unit Enrolment	Remission Reason	Learner > Course Enrolment > UoS Enrolment	Y	Y	New field
E455	Combined Course of Study Indicator	Course of Study	Combined Course of Study Indicator	Settings > Dropdowns	N	Y	New field
E533	Course of Study Code	Course of Study	Course of Study Code	Course	N	Y	New field
E600	Unit of Study Commencement Date	Unit Enrolment	Commencement Date	Learner > Course Enrolment > UoS Enrolment	Y	Y	New field

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PRODA Integration

How to Transition to TCSI?

Phase 1: Pre-GoLive	
In Wisenet: 1. Advise Wisenet who your Key Contact is for the TCSI Migration 2. Ensure that PRODA is Connected 3. Resolve all validations in report 0948 4. Finish 2020 Reporting to HEPCAT 5. Request a Data Extract from TCSI **In TCSI:** 1. Review TCSI Data Analytics 2. Advise TCSI of expected GoLive Month 3. Attend TCSI Hosted Onboarding Webinars ● *TCSI Onboarding Survey to CEO*	

How to Transition to TCSI?

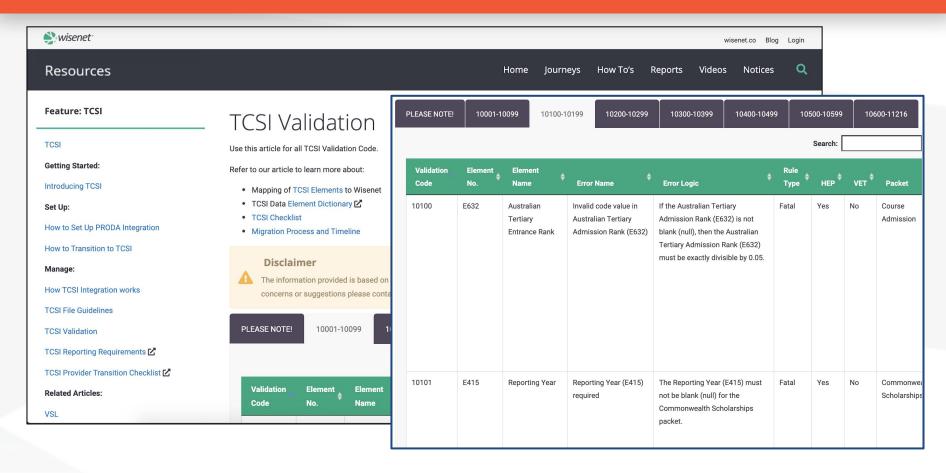| Phase 1: Pre-GoLive	Phase 2: GoLive
In Wisenet: 1. Advise Wisenet who your Key Contact is for the TCSI Migration 2. Ensure that PRODA is Connected 3. Resolve all validations in report 0948 4. Finish 2020 Reporting to HEPCAT 5. Request a Data Extract from TCSI **In TCSI:** 1. Review TCSI Data Analytics 2. Advise TCSI of expected GoLive Month 3. Attend TCSI Hosted Onboarding Webinars • TCSI Onboarding Survey to CEO	Once the TCSI account is enabled for GoLive, Wisenet will be able to initiate TCSI data streaming.

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TCSI Errors and Validation

Important resource links

- [How to Set Up PRODA Integration](#)

- [Refresh an expiring PRODA Device](#)

- [How to Transition to TCSI](#)

- [How TCSI Integration works](#)
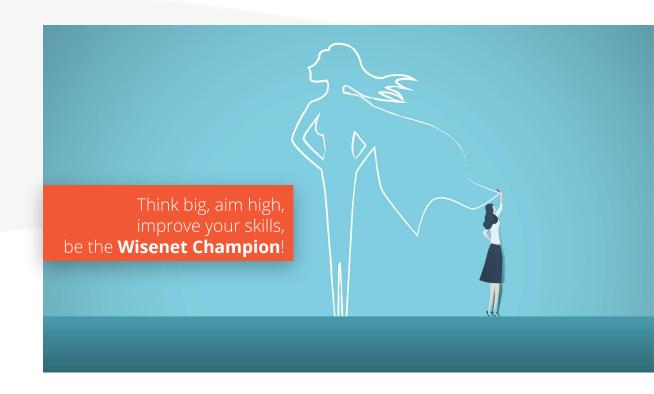
- [TCSI File Guidelines](#)

- [TCSI Validation](#)

Questions?

Support and Training

Speak to us on
_1300 365 384_

or

Submit a **_ticket_**

Think big, aim high,
improve your skills,
be the **Wisenet Champion**!

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We're Here to Help

Ben Hamilton
CEO and Founder

Alister
Business Innovation Manager

Mary
Customer Success Manager

Ben Cossar
Sales Specialist

Ash
Product Specialist

Nalina
Product Specialist

Keith
Customer Engagement Agent

Log a support ticket or speak to us on
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THANK YOU